



Bal Bharati
PUBLIC SCHOOL
(An Institution of the Child Education Society (Regd.) Delhi)
BRIJ VIHAR, GHAZIABAD

TEACHERS' GRIEVANCE REDRESSAL COMMITTEE

The teaching and non-teaching staff as per the latest policy can now register their grievances at four levels and also file an appeal, if they aren't satisfied with the decision of the concerned committee.

The four level registration of grievances for teachers is as follows:

- i) At the School Level
- ii) At the Block Level
- iii) At the District Level
- iv) At the State Level

According to the mechanism, the School Management Committee (SMC) will be the first level of the Grievance Redressal Mechanism, where a teacher can submit his or her grievance in writing to the Secretary, SMC. The committee examines and redress the grievance within 15 days from the date of receipt of the grievance. The committee ensures a safe, fair, and a harmonious work environment by handling, day-day grievances related to staff members, along with parents and students. The committee observes effective, fair, and impartial resolution of grievances among staff members and is approachable for all genuine grievances of stakeholders.

If the teacher complainant feels the response is unsatisfactory, he/she can represent his/her case before the zonal Level Grievance Redressal Committee. This panel has to address the issue within 30 days.

If the complainant is still unsatisfied, he/she can approach the district-level Grievance Redressal Committee, which will be headed by the District Collector/Magistrate and will be required to respond within one month.

At the top most level, the grievance can be sent to the Regional Director Level Grievance Redressal Committee, which will be headed by the Regional Director of Education and comprising two members nominated by the Education Secretary.

COMPOSITION OF THE TEACHERS' GRIEVANCE REDRESSAL COMMITTEE:

The Committee shall consist of the following members:

LIST OF MEMBERS OF TEACHERS' GRIEVANCE REDRESSAL COMMITTEE

Mr. L.V. Sehgal	Secretary
Ms. Swapna Nair	Principal
Ms. Rashmi Tandon	Coordinator (Middle)
Ms. Pragati Kapoor Dr. Geetika Sharma	PTA Members
Ms. Mitali Chatterjee	Staff Representative