



**Bal Bharati**  
**PUBLIC SCHOOL**  
(An Institution of the Child Education Society (Regd.) Delhi)  
BRIJ VIHAR, GHAZIABAD

## **STUDENTS' GRIEVANCE REDRESSAL COMMITTEE**

The Student Grievance Redressal Committee has been constituted to redress the grievances and complaints of the students.

**Objectives of Grievance Redressal Committee:**

- To uphold the dignity of the School by ensuring strife free atmosphere in the school through promotion of cordial Student-Student relationship and Student-teacher relationship etc
- To provide responsive, accountable and easily accessible machinery for settlement of grievances and to take measures in the school undertakings to ensure expeditious settlement of grievances of Students in order to maintain a harmonious educational atmosphere in the school.
- It is to deal with the complex situations in a tactful manner to lessen the condition felt to be oppressive or dissatisfied.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Advising Students of the school to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the Students to refrain from inciting Students against other Students, teachers and School administration.
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- To support, those students who have been deprived of the services offered by the School, for which he/she is entitled.

- To make officials of the School responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.

## **COMPOSITION OF THE STUDENTS' GRIEVANCE REDRESSAL COMMITTEE:**

The Committee shall consist of the following members:

### **LIST OF MEMBERS OF STUDENTS' GRIEVANCE REDRESSAL COMMITTEE**

<b>Ms. Swapna Nair</b>	<b>Principal</b>
<b>Ms. Rashmi Tandon</b>	<b>Coordinator (Middle)</b>
<b>Ms. Mitali Chatterjee</b>	<b>School Counsellor</b>
<b>Ms. Anju Kapoor</b>	<b>PGT Teacher (with min. 5 yrs. Exp.)</b>
<b>Mr. Anurag Prasad</b>	<b>TGT Teacher (with min. 5 yrs. Exp.)</b>
<b>Ms. Shweta Metray</b>	<b>PRT Teacher (with min. 5 yrs. Exp.)</b>
<b>Ananya Nair Chinmay Arora</b>	<b>Student Representative</b>